

### **Mobile authentication**

Vague plans for possible future work

**Erik Poll** 

with inspiration from

Eric Verheul & Fabian van den Broek

### Mobile online authentication

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# Exit smartcards, enter apps









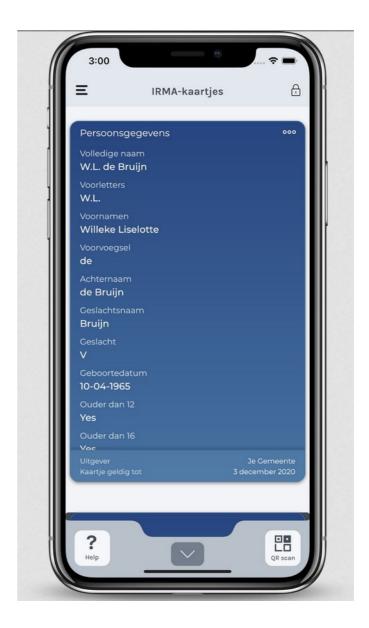






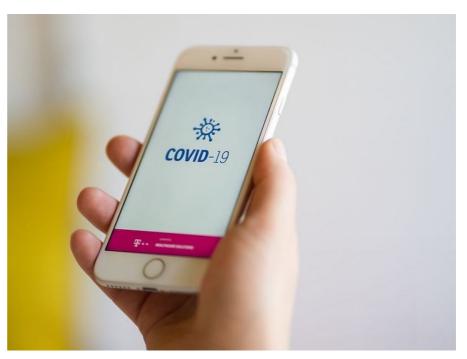






# **Skipping smartcards?**





### Another trend: Offline → Online

- Offline use in the physical world
- Online use in the cyberspace
- Combinations
  - incl. digital onboarding



### Very different risks! Eg attacks in physical world usually

- do not scale
- come with risk of getting caught

#### For example

- The crappy crypto in ov-chipcards in the end never caused big issues
- How much of a problem is extracting keys from a Dutch passport chip really?

# Why did we use smartcards anyway?

# authentication

Pet peeve: there is no A for Authentication in CIA

ACAI would be a better acronym

# Why did we use smartcards anyway?

### Important ways to do authentication

1. 'Bio'metrics

human fingerprints and device fingerprints

- 2. Passwords (incl. PIN codes & cookies)
- 3. Challenge-response

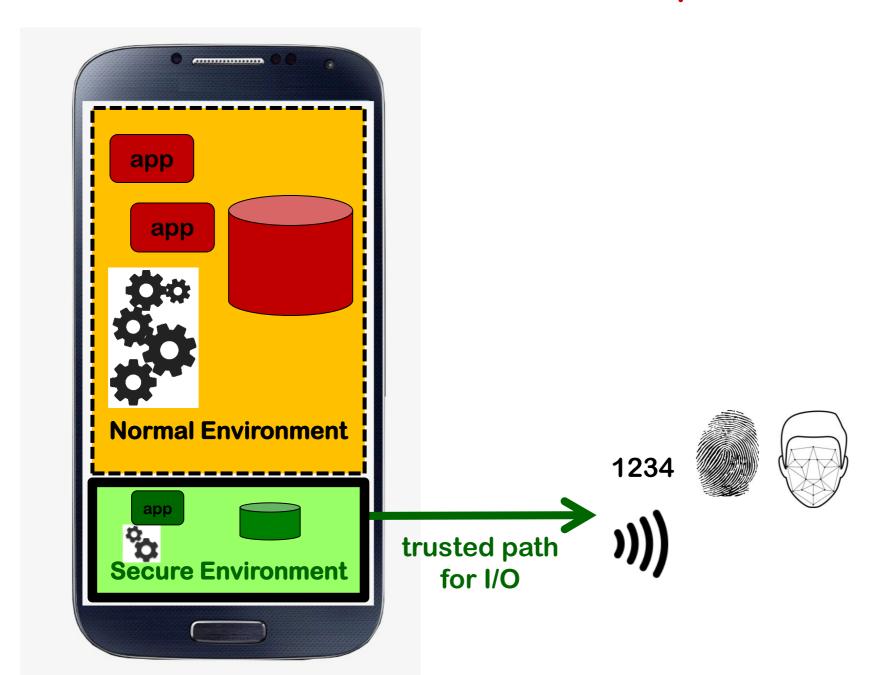
using security questions or crypto



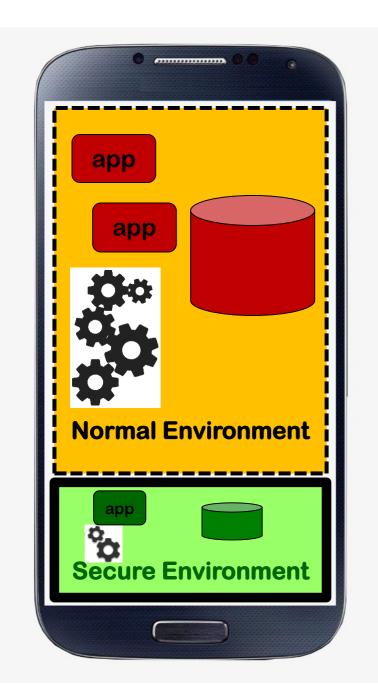
#### and combinations:

eg access control to challenge-response with PIN code

# Secure Environments in mobile phones



## Secure Environments in mobile phones

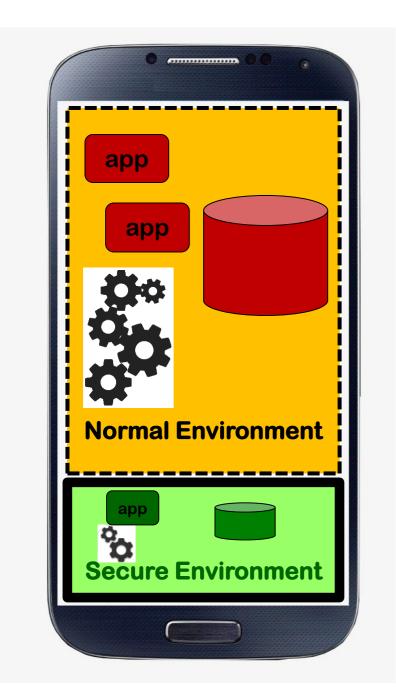


#### What can SE do?

- processing for crypto and access control checks
- RNG
- data storage for keys, PINs, biometrics
- Fixed functionality provided by OEM, or extensible with trustlets



## Secure Environments in mobile phones



#### How?

- 1. physically separate
  - a) SIM card
  - b) Secure Element (RIP?)
  - c) Apple Secure Enclave & Android Strongbox Keymaster
- 2. <u>virtually</u> separate
  - a) ARM TrustZone TEE (getting less fashionable?)
  - b) Whitebox crypto (

### Should & will we use SEs?

Given that hardware-backed SEs, esp. Apple Secure Enclave or Android Strongbox Keymaster, are becoming more standard:

- Should we use them?
  - Security pros & cons? (for which properties, for which attacker models)
    - Also: pros & cons wrt. usability & privacy?
  - For which types of services are these important/relevant?
  - Will/do elDas regulations require use?
- Will we use them?
  - Technical hassle in implementation & support
  - Legal hassle with additional parties: Apple, Google, OEM, ...
- If we use them, how do we evaluate security?

### **Attacker models**

- 1. Physical access to mobile phone
  - a) with/without PIN or biometrics (fingerprint/faceID)
  - b) with/without side channel attacks
- Compromised main OS

Does not allow key extraction, but does allow key usage. Maybe fingerprint needs to be phished for this.

Risk(*using* keys with 2) >> Risk(*extracting* keys with 1b)

4. Compromised app

Attacks on apps don't happen much; attack vectors are limited. Special case: compromised browser

- 5. Compromised SE overlaps with 1b; with much smaller risk than 2 or 3
- 6. Phishing with as possible ingredients: malicious app, malicious website, spoofed communications (eg. fake caller ID) or confusing redirects (eg. app → browser and vv.)

# Security of *mobile phone with SE* vs *smartcard*

- More complex and (hence) less secure
- + Mobile phone can do I/O
- Mobile phone can do biometrics
- + Loss of control: dependency on 3<sup>rd</sup> party device, OS, app store
- New and more powerful attacker models, in addition to usual attacks on SEs/smartcards
  - 1) Compromised OS 3) Compromised app
  - 2) Compromised SE 4) Malicious app
- Nearly always online
   This is both good (eg. for monitoring & response and for updating) and bad (as attack vector & for phishing)
- One SE can hold many credentials
   Like a multi-application smartcard. Bad for phishing.
- Enrolment & revocation are totally different:
  - complex, but + cheaper & more flexible

# Security of <u>app + SE</u> vs <u>app + smartcard</u>

Isn't comparing mobile phones with smartcards unfair, because smartcard will also need a terminal and maybe an app?

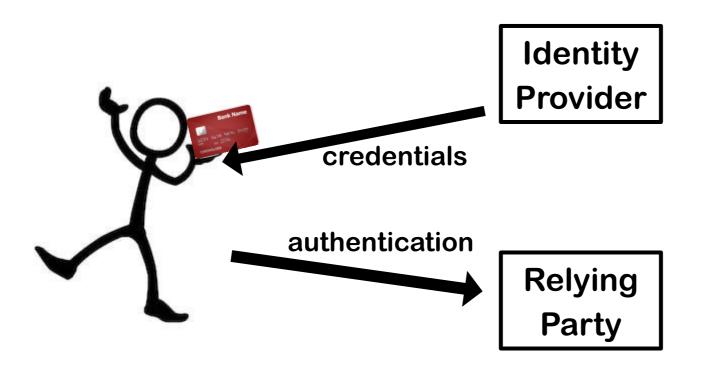
- Bigger attack surface in time
- If attacker can comprise OS or app, then keys in SE can be used
- + SE can control access using biometrics, which smartcards can't. (Idem for PIN?)
- + Only one app can use a specific SE key (assuming OS is not compromised), whereas any app can fool a user in holding their smartcard against the phone
- Enrolment & revocation are totally different:
  - complex, but + cheaper & more flexible

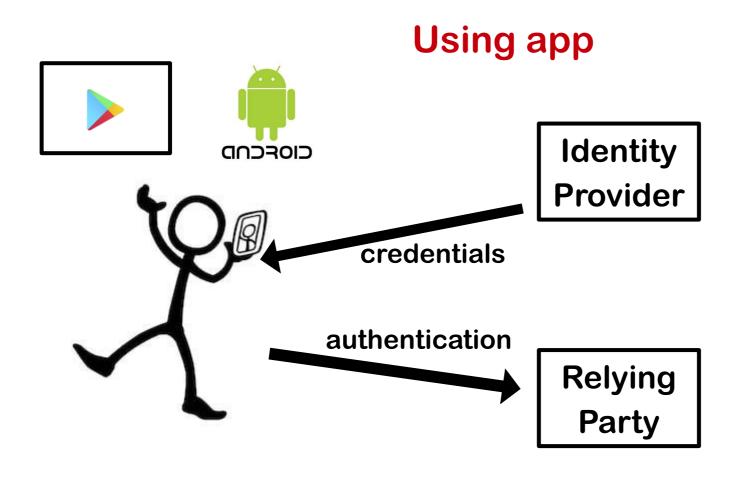
# Security of *app with SE* vs *app without SE*

Isn't the real (and easier) choice between using the SE or not?

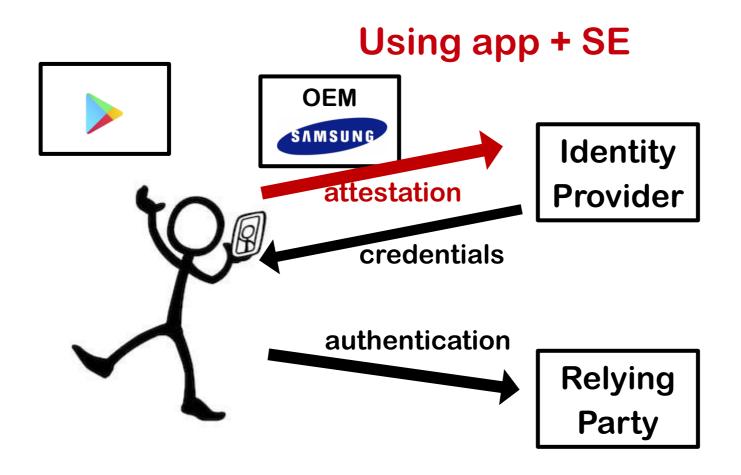
- Key protection by SE much more secure than by main OS
   But if the OS is compromised, how much security does SE really buy us?
   Maybe the risk of bad publicity & resulting impact on trust is more important
- Privacy risk of involving OEM in issuance, and using one physical SE for multiple across different applications?

# **Using smartcard**





- Playstore/OS/OEM involved in distributing & updating apps (and OS)
- OS can play role in monitoring & eg attesting that phone is unrooted
- OS in TCB for everything



- OS in TCB for many things, but not in TCB for confidentiality of crypto keys, PINs & biometrics
- OEM involved in key generation & key attestation
  - commercial/legal hassle & privacy issues?

# Discussion: security evaluation

- Security requirements for SEs require smartcard-like side-channel resistance to key extraction
  - Android 11 spec (Sect 9.11.2) requires BSI-CC-PP-0084-2014 or similar & recommends EAL 5 augmented by AVA\_VAN.5.
- Isn't that distracting us from the much bigger risk of malware that simply uses the SE's functionality?

DHL scam text: How to avoid 'parcel arriving' message scam after Android FluBot warning



Or the even bigger risk of phishing?

### How to break classic online authentication?

- 1. Steal credentials from the server Eg hack server of Yahoo and steal password database
- 2. Steal credentials from the user Eg install keylogger to intercept username & password
- 3. Phishing

Eg trick using visiting fake website to reveal password

- The root cause is weak authentication of service by the user, not
- Risk much bigger for websites than for apps

Claim: Risk of 3 much larger than risk of 2

### How to break *mobile* online authentication?

- 1. Steal credentials from the IdP/Relying party
  No longer works, because we use challenge-response
- 2. Steal the credentials from the user's mobile phone
  - a) Side-channel attack on SE to extract private keys
  - b) Compromise OS to access SE signing functionality
  - c) Trick user into installing fake app and enrolling again
- 3. Phishing
  - Authentication scheme can provide some protection against this!
     Recall Eric Verheul's talk last week.
  - Using apps rather than websites can protect against this.
     Eg why not file tax return *inside* the DigID app?

# Learning from experiences of banks?

Banks introducing smartcards in 1990s; governments followed decade later. The same now happens with mobile-based solutions.

Can e-government services learn from banking experience? Or are security risks for the types of applications too different?

#### **Lessons learnt:**

- Banks often don't use the SE for payment apps; the risk is reduced by shortlived keys (aka EMV Tokenization)
- Banks typically don't use the SE for banking apps.
   Still, banking apps are more secure than banking websites because
  - Websites are easier to spoof & use in phishing attacks
     The latest phishing trend, Whatsapp fraud, does work for apps (and websites), because phishing happens outside the banking app
  - Web browser is easier & more rewarding to hack than apps;
     man-in-the-browser attacks easier than man-in-the-app attacks

## Meta-observation about phishing

Don't we focus too much on authentication of the user and overlook the (bigger?) problem of authentication by the user?

