



Voting in the Netherlands Revisited



I. Background



Who is this guy?

- Professor in computer security, at Nijmegen & Eindhoven
- Focus not on functionality but on misuse
- Apart from academic abstract nonsense, involved in e-government / identity management, like biometric passports & voting
- Occasional role in media
- Author of online book *De Menselijke Maat in ICT*, see www.cs.ru.nl/B.Jacobs/MM



Own involvement in voting

- For internet voting in EU-'04: advisor & contractor for vote counting software
- Auditor for regional waterboard elections (RIES, '04) & independent counter ('04, '06)
- Author of scientific papers about this
- Invited lectures for Election Council (*Kiesraad*, 4/'05), civil servants, colleagues
- Member of committee *Korthals Altes*

Disclaimer: no crypto, but software person



Voting machines in NL, I



Nedap



Sdu



Voting machines in NL, II

- Introduced since early 90s; early 2006 used almost everywhere
- Votes stored in digital memory; internal mechanics is secret
- US terminology: “Direct-Recording Electronic voting machine” (DRE)
- Evaluation is required, done by TNO; reports are secret (and also partly missing)
- No meaningful recounts possible.



The main concern ...



“Let’s see how my vote is counted”

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Voting machines in NL, III

Advantages

- automatic processing of results: efficient and fast (especially for local organisers: municipalities)
- vote expression is unambiguous

Disadvantages

- Voter cannot verify that the vote is registered correctly
- Recount only possible on already processed votes



Back then ...

- The introduction of these voting machines in NL since early 90s was uncontroversial
- Openness (of software) was not an issue at the time.
- Much trust in technology (and in the state!)
- By now we know better about the **unreliability** and **vulnerability** of software and networks
- International controversy since 2004 (esp. relevant in IRL) without much effect in NL, ... *at first* ...



II. Controversy



The trigger

- March 2006: municipal elections in NL
- City of Amsterdam uses voting machines (from Sdu) for the first time
- One citizen was shocked: **Rop Gonggrijp**
- ... and started a foundation:



“wedonottrustvotingcomputers.nl”



Foundation's main points

- Not “voting machines” but “voting computers”
- Voting computers (Nedap & Sdu) are not protected against manipulation—like eg. game computers are
- Voting results are not verifiable
- Paper copy of each vote required.



Foundation's approach

- Set up very informative webpage
- Exploit *freedom of information legislation* and put all results on the web
- Start effective media campaign & newsletter
- Gather knowledgeable volunteers
- Take legal actions against every government move.

BJ: sympathy with goals, but no direct involvement



Foundation's main stunt

- Purchase of two Nedaps:



- Legal, from left-over after municipal merger
- Including all software (“ISS”) for running an election.



Nedap deconstruction

- Motorola M68000 processor
- Two removable memory chips (EPROM) with OS & vote counting software
- Removable flash memory for holding votes
- Software was reverse-engineered, and new software written for:
 - chess playing on Nedap
 - “false” counting



Killer events

- TV program *EenVandaag*, 4/10/'06, showing:
 - Easy manipulation of Nedap software
 - Sloppy storage of 500 Nedaps in R'dam
- Tempest: electromagnetic radiation
 - Vote can be read from dozens of meters
 - Tension with vote secrecy requirement
 - Basis for legal action by Foundation.

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Foundation's direct impact

- Approval of Sdu's withdrawn before NL parliament elections of nov. '06
 - Nedap tempest within ad hoc limits
 - Paper voting returned to Amsterdam
- Two government committees:
 - **Looking back:** "Hermans", with report *Stemmachines, een verweesd dossier*, 4/07
 - **Looking forward:** "Korthals Altes", with report *Stemmen met vertrouwen*, 9/07.

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III. Looking back

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Looking back committee (Hermans), I

- Voting machine initiatives in 80s came from industry (Nedap, TNO), for higher accuracy
- Requirements for voting machines:
 - only in late 90s
 - no steering by ministry or election council
 - focus on safety, not security/transparency
 - vote counting software never covered
- Security and reliability concerns (like in IRL) ignored in NL, both nationally and locally

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Looking back committee (Hermans), II

- Election council too dependent on (loose cannon) software supplier (“omhelzing”)
- About the ministry
 - lack of technical expertise
 - not in control: too dependent on external (commercial) parties
 - has ignored signals of concern
- TNO wrote requirements & had evaluation monopoly
- Local authorities only want convenience

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Official reaction

- Humble acceptance of conclusions
- Shift of “voting” within ministry, to department with more technical expertise (from CZW to BPR)
- Immediate redrafting of requirements for voting machines
 - Foundation sees attempt to save Nedaps
- Await “looking forward” report.

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IV. Looking forward



Paranoia?

- **Paper ballots** are a bad idea because voters leave fingerprints and governments have databases of fingerprints these days and can thus read individual votes
- **Computer-based** voting is a bad idea because government (intelligence) services are best at reading tempest signals, and can thus read individual votes



Paranoia!

- Those things don't happen in a civilised country like NL. We should assume a minimal level of trust.
- But NL should set an example, also for countries where such trust is maybe not justified!



Looking forward: who were involved



- FLTR: Barendrecht, Meesters, Korthals Altes (chair), Jacobs, van der Wel
- Active from jan. to sept. 2007.



Looking forward: what was done

- Formulate requirements / safeguards
- Perform threat analysis
(threat = risk * impact on safeguard)
- Decide on basic form (poll station);
establish exceptions
- Compare options within poll station
(tempest is issue on its own)
- Organisational matters
(mostly omitted)

Own emphasis here
on technical angle



Requirements / safeguards

- transparency
- verifiability
- integrity
- eligibility
- unicity
- vote secrecy
- vote freedom
- accessibility
- Not all can hold absolutely: balance needed
- Poll station gives most guarantees
- Exceptions for severely disabled (phone) & expatriats (internet)



On the far side of being wrong

- Imagine “vote pillar”, eg. in train station, with:
 - Voter recognition via (biometric) passport
 - Vote expression via touch screen
 - Electronic storage of vote
 - Transmission to central office at end
- Sounds cool & convenient . . .
- Two fundamental problems: device may
 - store **link** between voter and vote
 - store or count votes **incorrectly**

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Basic idea of committee

- Create separation between phases
 - *identification*
 - *vote expression*
 - *vote storage*with individual voter as only connection!
- **Within** these phases use ICT as much as you like, but **not inbetween**.

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Implementation: “voteprinter”

- Vote expression via touchscreen
- Device stores nothing, but only prints individual vote in human readable manner
- Voter checks correctness of print:
 - **OK**, then print is deposited in ballot box
 - **NOT OK**, voter may vote again
(upon repeated errors device is replaced)
- In the end votes are counted automatically
(using optical character recognition, OCR)

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Advantages voteprinter

- Recounts are possible, manually if preferred
- Actual vote casting is physical act (deposit)
- Software faults are detectable, by voters
- After failures, device can be replaced without effect on already cast votes (no internal state)
- Device can present many possible elections: vote anywhere, nationwide
- Voteprinter is flexible, fancy pencil
- Voting proces is centered around the voter

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Main disadvantage: tempest risk

- Uncomfortable situation:
 - Expertise secretive (esp. intelligence services)
 - No public, but secret (NATO), norms
 - High demands on environment
 - High cost & evaluation per item
- Pragmatic recommendation:
 - Best effort, affordable technical measures
 - Repressive measures (punishable)

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Upon finishing the report

- Remaining (Nedap) voting machines are dropped
- Paper voting returns until new voteprinter is introduced

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Additional recommendations

- Internet voting:
 - Transparency, verifiability, freedom & secrecy insufficiently guaranteed
 - Incomparable with internet banking etc.
 - Research dust has not come down yet
 - At this stage only for expats
 - Knowledge & experience remains present
- Independent audit of every election:
 - Report within 3 days for election council
 - Within 3 months analysis & recommendations

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V. Conclusions

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Main points

- Foundation won its case
- Powerful & knowledgeable grassroots movement against “wrong kind” of ICT
- Solution puts people at center
- Which sector is next? OV-chip, EPD, EKD,
...

Thanks for your attention!