Cyber bank robbery





Erik Poll

Digital Security group

Radboud University, Nijmegen, the Netherlands

Biggest cyber bank robbery to date

\$ 951 million stolen via SWIFT global payment system from the Bangladesh Central Bank

Most of the money recuperated



- 'Only' \$ 81 million really lost, via casinos on the Philippines
- Attackers installed custom malware on computers at bank & clearly had insider knowledge
 - malware removed transactions from local database & physical print outs

These are no script kiddies, but serious organised crime

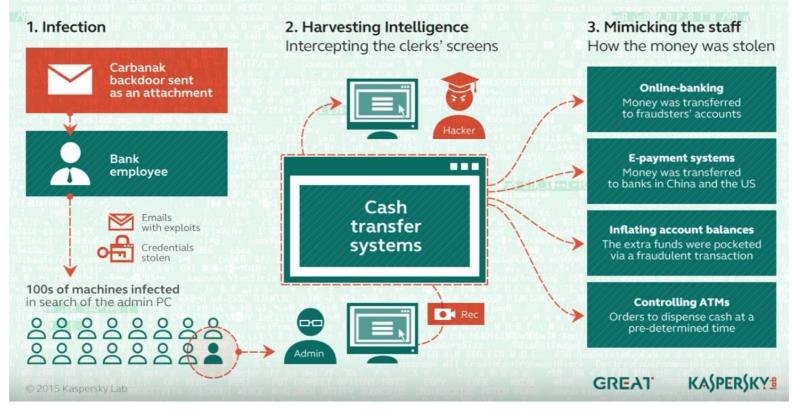
[http://baesystemsai.blogspot.com/2016/04/two-bytes-to-951m.html]

[http://www.reuters.com/assets/iframe/cmsyovideo?videoId=370707923]

[https://www.nettitude.com/wp-content/uploads/2016/12/Nettitude-SWIFT-Threat-Advisory-Report-client.pdf]

Carbanak hack

How the Carbanak cybergang stole \$1bn A targeted attack on a bank



Darknet Diaries podcast https://darknetdiaries.com/episode/35



Overview

1. Skimming



2. EMV and complexities of EMV





4. Contactless payments

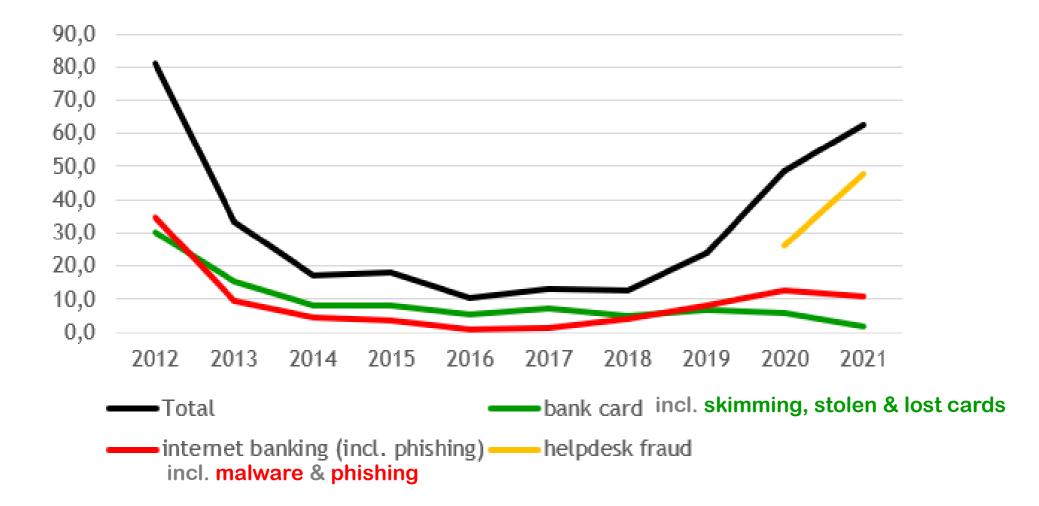


Things that go wrong:

Complexity, backward compatibility, UI as weakest link

Techniques to combat this (a little bit): formal specification using finite state machines, fuzzing

Payment fraud in Netherlands – longer term trends



Payment fraud in the Netherlands – recent years



https://factsheet.betaalvereniging.nl

Skimming

Skimming

Magnetic-stripe (mag-stripe) on bank card contains digitally signed information



but... this info can be copied





Skimming

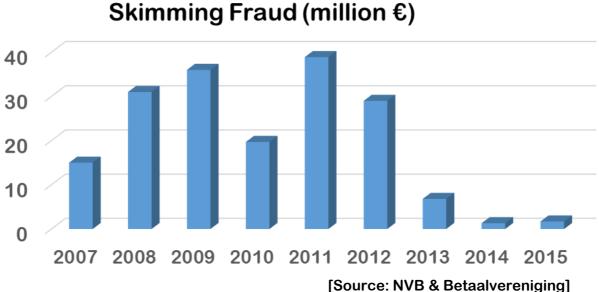




Fake keyboard to intercept PIN code

Fake cover that copies magnetic stripe

Skimming fraud in the Netherlands



Fraud under control thanks to

- better monitoring & response (incl. blocking cards)
- replacing of mag-stripe by chip

in 2012

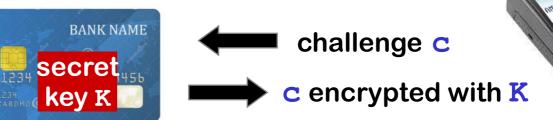
EMV (Europay-Mastercard-Visa)

- Standard used by all chip cards for banking
- Specs controlled by *EMVCo* which is owned by

Unlike magstripe, a smartcard cannot be cloned

- Payment terminal sends a different challenge c every time, so card gives a different response each time
- · Card proves it knows the secret key K without revealing it









• UK introduced EMV in 2006

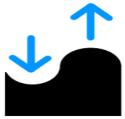
	2005	2006	2007	2008
domestic	79	46	31	36
foreign	18	53	113	134

Skimming fraud with UK cards, in millions \pounds

Copied magstripes can still be used in countries that don't use the chip

- Blocking cards for use outside EU (geoblocking) helps a lot!
- Skimmers have now moved to the US, and the US is now migrating to EMV

Such water bed effects are a recurring phenomenon



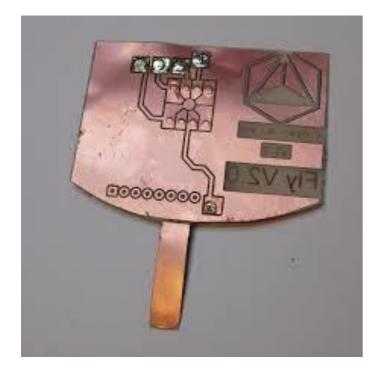
Recurring problem: BACKWARD COMPATIBILITY

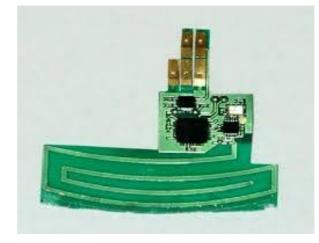
- In 2009, criminals put tampered card readers *inside* Dutch bank branches to skim cards
 - For *backwards compatibility*, the chip reports the mag-stripe data...
 - Both mag-stripe data and PIN code sent unencrypted from card to this reader
 - Criminals caught & convicted in 2011

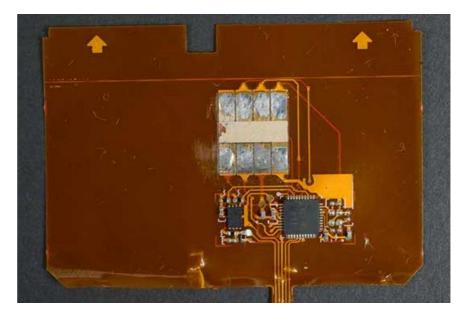


 Cards have been improved to avoid this: mag-stripe data should now be different from info on the chip

Shims to eavesdrop on communication







https://krebsonsecurity.com/tag/atm-shimming/



EMV is not a protocol, but a 'protocol toolkit suite' with *lots* of configuration options

- Original EMV specs : 4 books, > 700 pages
 - 3 types of cards (SDA,DDA, CDA), 5 authentication mechanism (online PIN, online PIN, offline encrypted PIN, signature, none), 2 types of transactions (offline, online),
- Contactless EMV: 7 books, > 2000 pages

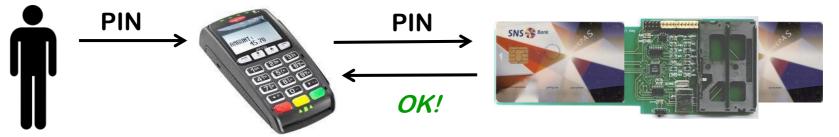
Sample sentence

"If the card responds to GPO with SW1 SW2 = x9000 and AIP byte 2 bit 8 set to 0, and if the reader supports qVSDC and contactless VSDC, then if the Application Cryptogram (Tag '9F26') is present in the GPO response, then the reader shall process the transaction as qVSDC, and if Tag '9F26' is not present, then the reader shall process the transaction as VSDC."

Complexity: example protocol flaw

Terminal can choose to do offline PIN

• ie. terminal asks the card to check the PIN code



The response of the card is *not authenticated*

(not cryptographically signed)

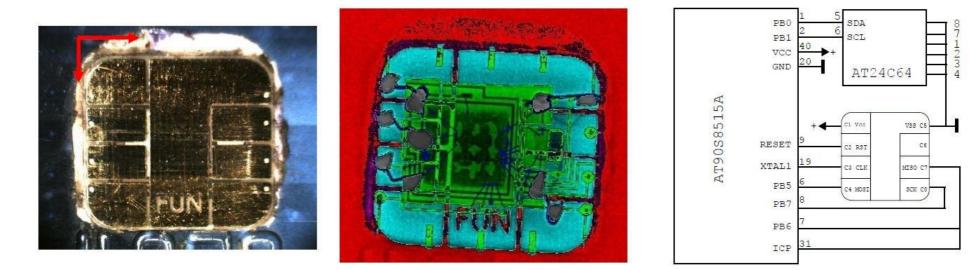
so terminal can be fooled by a Man-in-the-Middle attack

The transaction data will reveal the transaction was PIN-less, so the bank back-end will know the PIN was *not* entered

[Stephen Murdoch et al., Chip & PIN is broken, FC'2010]

Criminal Man-in-the-Middle set-up

Chips from stolen cards inserted under another chip, which faked the PIN OK response



xray reveals green stolen chip under blue microcontroller

[Houda Ferradi et al., *When Organized Crime Applies Academic Results: A Forensic Analysis of an In-Card Listening Device*, Journal of Cryptographic Engineering, 2015]

Complexity of EMV specs

- Specifications very complex to understand
 - long documents
 - no discussion of security goals or design choices
 - little abstraction or modularity
- Who really takes responsibility for ensuring these specs are secure? EMVCo, the credit card companies behind EMVCo, or individual banks?

• Can we provide some scientific rigour?

Formalisation of EMV in F#

open Crypto open Data open SysLib open Pi

let sI = rsa_keygen () let pI = rsa_nub sI // ICC Application Cryptogram Master Key
Let mkAC = hmac_keygen []

// Gunnel, between card and terminal let uriC = "http://local.host:0001" let addressC = Net.http.uriC

// Events used in queries // Nertis used in queries type event; ImmunicationDist of bool * bool * bool * ImmunicationDist of bool * bool * bool * CardVIEuccess of bool Highling // Empty event TerminaEOA of bool TerminaEOA of bool TerminaEOA of bool TerminaEOA of bool

let tr : event Piltrace = Piltrace | Oreste the SDAD element for the card

// Greate the same events let card create solid alp = rm_sign sI (APOU.sip2bytes alp)

// Contract K. Reality est Construct K. Bell QL. data cdt and the shalled s // 11 Och is infinited, and a subjecture over the data in the AC 17 cds shalled the rate lign dC data also

Lot construct ac mc data = hmcshal. mkX data

// Perfom the actual transaction Lef card transaction [c.atc] [LT_cpIG] d pdol sip force online = Let [actype, cho requested, adol1] = AROU_parse generate_ac d in Let mac = continuet, c.g. normed] = cabil in Let mac = continuet, c.g. (amount, normeT, atc] in if ac type = Data.AROE then begin Net.wend c (ARDU.generate_ac_response Data.AROE atc mac (construct_ac_sig_sIC (Data.AROE, atc,

il, cdsll, mc()); let [ac type, cds mequanted, cdsl2] = APOJ.pame generate ac (Net.recv c) in if ac type = Deta.K. then if active interfact that is a second active ac

elif ac type = Deta. K then

begin if force online then

begin tet sund c WPOU generate ac mepone Beta.R00C atc mc (construct ac uig sUC (Beta.R00C, atc, pdol, cds1, mc)(); XULCT WPLIONTIAL common AUU pares solid: gplication (Net.rev.c); cost, wc)); bet (a type, cda requested, cdol2) = #760.parke generate ac [Het.wcv c] in if ac type = Duta TC then Network (1/400.generate ac response Data TC atc mc (construct ac sig sLC [Duta.Tc, atc,

// Receive FDGL let pddl = #FDGLparse select_application_response (Net.recv c) in let pddl items = 11 40

// Get processing options Net.send c W400Lget processing options pdd. items;; Let |ab, afl = #00Lpans get processing options muponse Net.mov c| in Let |sds_enabled, dds_enabled; cds_enabled] = aip In // Read film Net.send c #000.read record; Let (sida(.sert) = ARU.parts read record muporus (Net.mcv c) in // Portmar Edu authorization if this is the highest supported authorization method if cale scalebale is failer them if dis methods if failer them if which methods them if the methods them if the scale is a scale is a scale in the scale is a scale in both or international (scale is a scale in the scale is a scale in the international scale is a scale in the scale is a scale in the scale in the scale is a scale in the international scale is a scale in the scale in the scale is a scale in the international scale is a scale in the scale in the scale is a scale in the international scale is a scale in the scale in the scale in the scale in the international scale is a scale in the scale in the scale in the scale in the international scale is a scale in the scale in the scale in the scale in the international scale in the international scale in the international scale in the international scale in the sc // No DA method supported log tr (Nothing) else log tr Nothing) else log tr (Nothing); if cds enabled = false then if dis enabled then begin // Perfore DDA authentication if this is the highest supported authentication method let [pIC, alp sha] = rea decrypt pI cert in if alp the schallarip thon begin bet rances i wiskocali i in het.und (NARCali i anthenticale nonceT); bet immord, signaturini i KARCapara internal authenticate supports jiet.mcv c) in bet immord, signaturini i KARCapara internal authenticate supports jiet.mcv c) in bet immord, signaturini i KARCapara internal substitution internal of triferialization(result_table) else log tr |TerminaLDDA(false)| end log tr Nothing) elte log tr [Nothing]; // Perfore PDH verification if pin enabled then begin Let pin = utf8 [str "1205"] in Net.mend c [AR06].verify pin]; Let mappare a AP06[pane weify response [Net.recv c] in log tr [TermP2EGuccess]response]; ed else log tr (Nothing); //Perform the actual transaction Let nonceT = midimiceN 4 in Let cdoll = (amount, cvr, nonceT) in Let cdoll = (tvr) in

// CDA is performed if this is supported if online enabled then Net.mend c (ARBU.generate_ac Data.ARQE cda_enabled cdoll) when elto Net.wend c (ARDU.generate_ac Data.TC cda_enabled cdoll);

pdol, cdoll, cdoll, mc()) elif ac type = Data.WC then Net.wind c (ADDU, generate ac response Data.AVC atc mac 0) fullath "Unsupported command" elso Net.send c WPDM.generate_ac_mespanse Data.TC atc mac (construct_ac_sig sIC (Data.TC, atc, cdoll, mac()) end end ellf ac_type = Data AMC free Not.wind (1400..generate_ac_response Data.AMC atc mac 0) elbe faillaith "Unupported comund"

// Reform PBN verification if requested, otherwise do nothing let card pin verify [c.stc.]sIC.pIC]| d = // Comment verification // CutTome? verification
if Data.VEREFY = APQJ.get command d then
// HOTE: Only plaintext"PIN is supported

let pin = APOL pame verify d in if pin = utf8 |str "123"| then begin log tr (CardPINEaccess[tmae]); Het.serd c WPOU.verify mesonne true]

end else Net.serd c WPDLverify_mesponse false); Net.serv c end

// Perform DOA Authentication if requested, otherwise do nothing Let card dda [c, atc.] atd, [atc.] atd, availed = Let data = Net.mov.c <math display="inline">a

if dis_embled then begin lef_norest = APOL.pame_internal_arthenticate data in lef_norest = APOL.pame_internal_arthenticate data in lef_structure = ros_edge_stl__encode__menced | in lef_structure = Pole_internal_arthenticate_memories nonced_signature |; Het. recy c end else failaith "DOA not supported by card"

// Main process for the cand let card process (sIC, pIC) c (sda_enabled, dda_enabled, cda_enabled) = Let force online = Net.recy c in Let force online = bytes2bool force online in let force mline = Net.recv c in

// Create Gard Verification Results (O/R) Let cvr = sk0b "cvr" in

// Construct the AIP Let aip = [sda enabled, dia_enabled, dia_enabled] in // Construct the AFL Let afl = utf8 [str **] in

// Send response with empty RDL. Net.send c APOU.select application response;

Let (ac_type, atc, ac, signature) = AROU.parse_generate_ac_response (Net.recv c) in if cds enabled = true then begin begin for the time begin for any array decryst pi cert (a ter begin for a read veryst pi cert (a ter pi (whick) (weart conf) ter pi (which) (weart conf) ter pi (weart) (weart conf) ter pi (weart) (weart conf) ter pi (weart) (if ac type = Data.AROC then

begin Net.end c (AROU.generate ac Dats.TC cda enabled cdol2); Tet lac_type, atc, ac, signature(= AROU.parme_generate_ac_response (Net.recv c) in if ac type = Deta.TC then begin if cds enabled = true then

bet |pIC, aip2] = ma decrypt pI cert in bet meult cola = ma Verify no_fail pIC |ac_type, atc, ac, |pdol_items, odol1, cdol2)| signetur log tr (TerminelCDA(result_cda))

alse log tr (Hothing); // Complete transaction log tr [Nothing] end elif ac_type = Data.AAC then beckn

// Abort transaction log tr [Nothing]

failaith "Unexpected AC type elif ac type = Data AAC then loo tr libthimi log tf [lothing] elif online enabled = false then // AC typE is TC and online is not enabled log tr [lothing] else falled th "Unoperied AC type";

Im tr iTransactionEntablada enabled dds enabled.cds enabled i

// Construct Application Transaction Counter Let atc = mbHorce [] in

// Generate event for initialization of transaction log tr (TransactionInit)sda_enabled,dda_enabled,cda_enabled);;

// GET PROISSING OFTIONS command let pbll = MPOULparse get processing options (Net.recv c) in // Send reporter with AFP and ML Net.ward c (APOU.get processing options response aip afl);

// READ RECORD command ARDU.garse_read_record (Het.mcv.c); // Send response Net.sand c (APGU, read_record_response ((cand_create_sdad_aip), (cand_create_certificate sI (pIC, shal aip[]]];

// Perform DDA if enabled let mg = card_dds [c,atc,[sE,pE]] dds_enabled in // Perform PDN verification if requested let map = card pin verify (catc.)sICpIC() map in

// Perform the actual transaction
card transaction (c,atc,[sIC,pIC]) msg pdol aip force online; lag tr (Nothing)

let card || =
 // Set up drannel between card and terminal
 let c = Net.listen addressC in let sE = ma_keygen () in let oE = ma_pub_sE in

let |sta enabled, dds enabled, cds enabled| = iconcat3 [Net.mcv c] in let |sta enabled, dds enabled, cds enabled| = [bytes2bcol sta enabled, bytes2bcol dds enabled] bytes2bool cds embled in Telan let |sda_enabled, dda_enabled, cda_enabled| = Net.recv c in deced |

|* card process (sIC, pIC) c (sda enabled, dia enabled, dia enabled) *| PL fork (fun)) -> card process (sIC, pIC) c (sda enabled, dia enabled); cda enabled);

let terminal || =
 // Set up dramel between card and terminal
 let c = Net.connect addressC in // Get card options from network

let (pin enabled, online enabled) = iconcat (Net. recy c) in let (pin enabled, online enabled) = (bytes2bool pin enabled, bytes2bool online enabled) in let (pin enabled, online enabled) = Net.recy c in #erclf
// let (pin enabled, online_enabled) = (false, true) in

// Create VR (book 3, p187) Let tvr = HKDb "tvr" in // Create OR Let cvr = HKDb "cvr" in

// Initialize transaction dependent values
lat amount = mMionce || in
lat terminal country code = "0520" in // Netherlands
lat tensaction_curr@ncy_code = "0570" in // Euro

// Select application Net.send c APOL select_application;

Essence of EMV in functional programming language F#

Formal Analysis of EMV

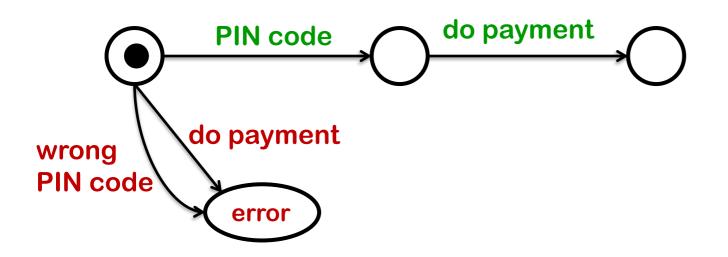
- Essence of EMV (all variants) can be formalized in less than 700 lines of F# code
- This model be analysed for security flaws using **ProVerif** tool
- No new attacks found, but existing attacks inevitably (re)discovered

[Joeri de Ruiter and Erik Poll, *Formal Analysis of the EMV protocol suite*, TOSCA 2012]

This still leaves the question if the software implementing these standards is correct!

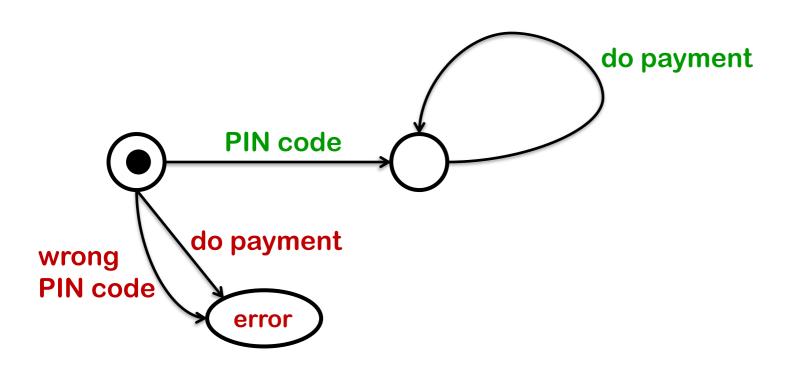
Finite State Machines

A bank card, like any program implementing a protocol, implements a finite state machine

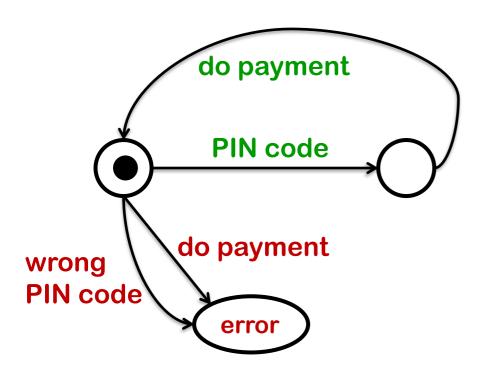


Such a state machine specifies (dis)allowed sequence of actions

Finite State Machines



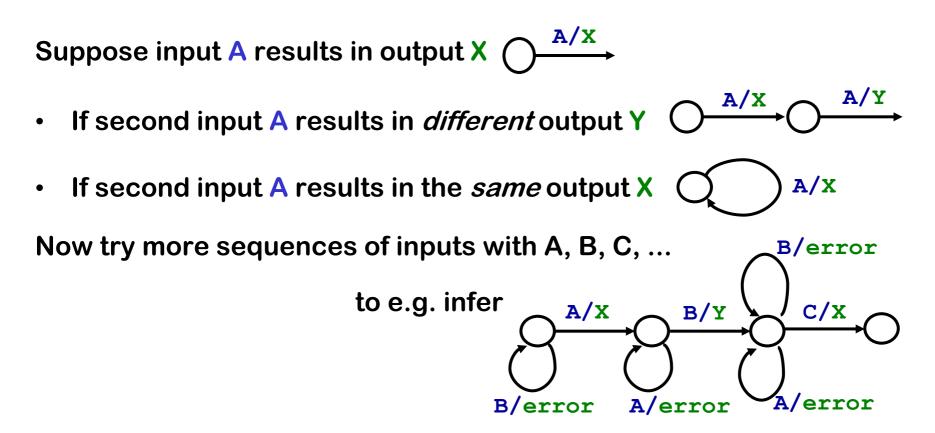
Finite State Machines



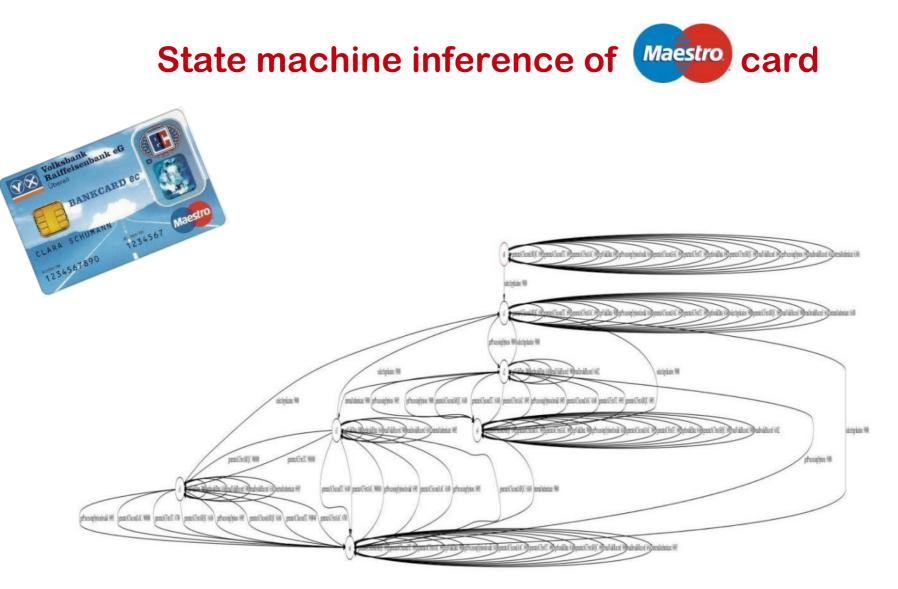
Finite state machines is a great formalism! Easy to understand & precisely captures subtle differences

Automated inference of state machines

Just try out many sequences of inputs, and observe outputs

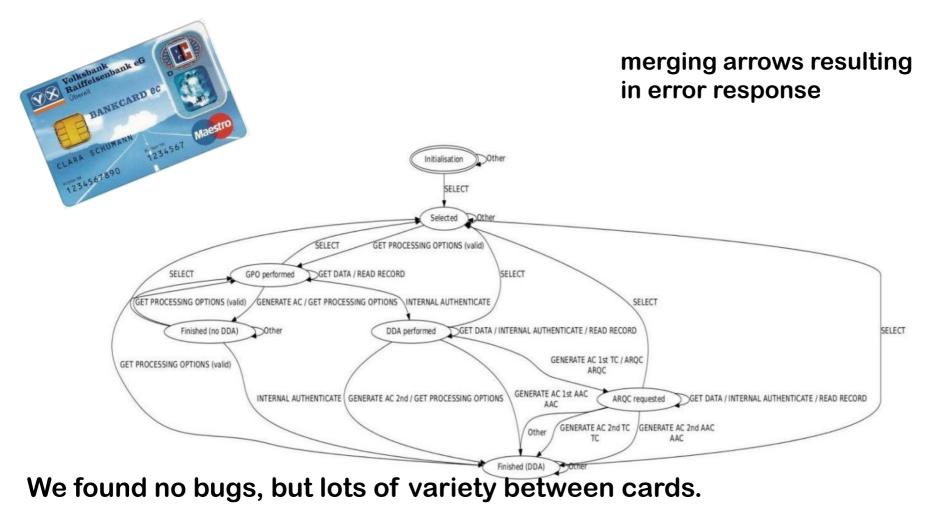


The inferred state machine is under-approximation of real system



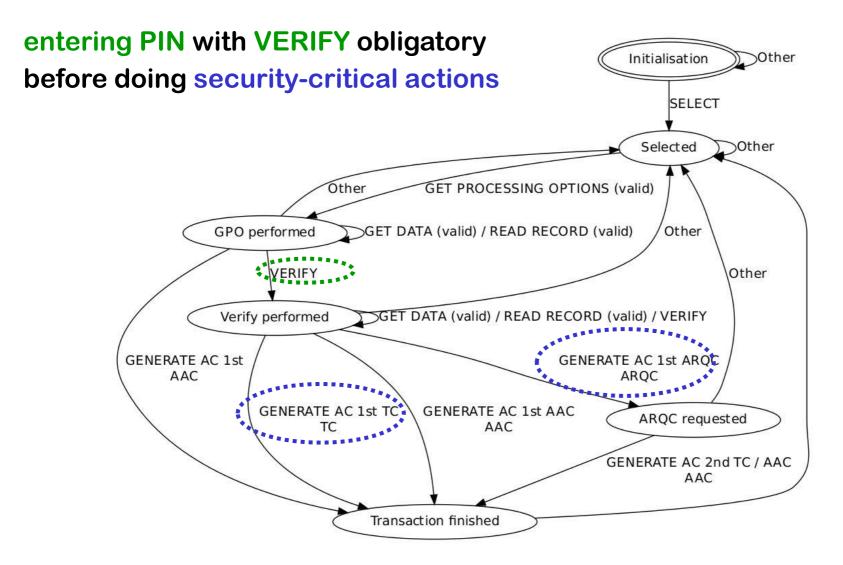
Using the LearnLib tool





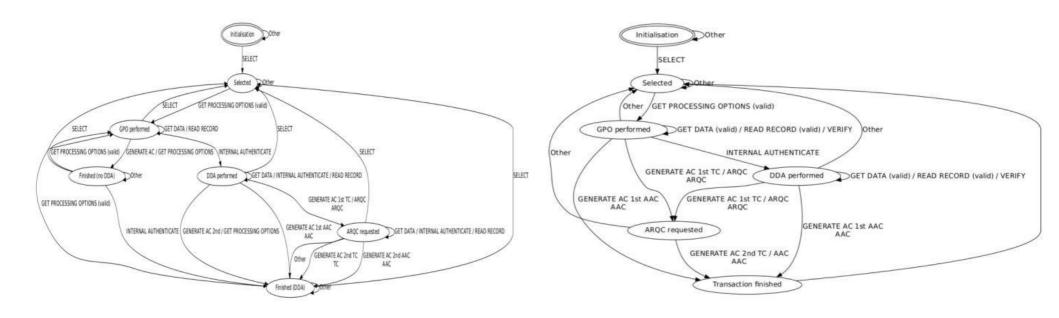
[Fides Aarts et al., Formal models of bank cards for free, SECTEST 2013]

Using state machine to check security properties



State machine of SecureCode application on Rabobank card

Understanding & comparing EMV implementations



Volksbank Maestro implementation

Rabobank Maestro implementation

Are both implementations correct & secure? And compatible?

Presumably they both pass a Maestro compliance test-suite...

So some paths (and maybe some states) are superfluous?



Contactless payments

Contactless payments)))

Contactless version of EMV with bank card or NFC smartphone



In Netherlands, for a maximum of 25 euro per individual transaction and a cumulative total of 50 euro until PIN has to be entered again.

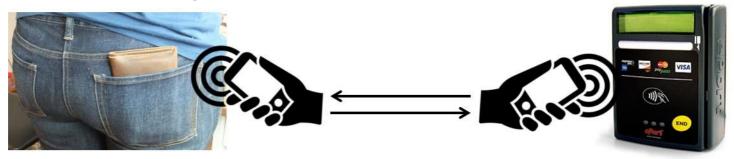
Contactless payments »))



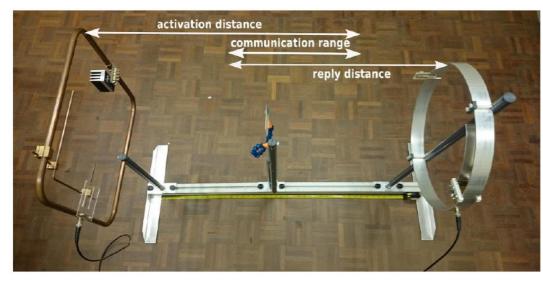
• Who thinks that contactless payments without PIN are less secure than contact payment with PIN?

Security of contactless payments

- It is not possible to clone a contactless card
- It is possible to do a relay attack



- But is there a good criminal business model? Probably not...
- Max. distance to activate card ≈ 40 cm





[René Habraken et al., An RFID Skimming Gate Using Higher Harmonics, RFIDSec 2015]

Risks of contactless payments

- 1. Risks of contactless payment *without* PIN
 - a) You loose max. € 50 if your card is stolen
 - b) You loose max. € 25 euro if you fall victim to a relay attack

Dutch banks typically cover these losses.

- 2. Risks of contact payment with PIN
 - a) You don't loose any money if your card is stolen
 - b) You can loose €1000 or more if your card is stolen after attacker snooped on your PIN code

Banks will typically not cover these losses...

So the 'extra security' of the PIN probably increases risk for customers.

Note: technical weakness in the security \neq risk

where risk = likelihood x impact

Configuration & Implementation mistakes

• Mistake in most first generation Dutch contactless cards:

functionality to check the PIN code offline, which should only be accessible via the contact interface was also accessible via the contactless interface

Possible risk for DoS attacks, rather than financial fraud?

Flaw discovered by Anton Jongsma, Robert Kleinpenning, and Peter Maandag.

- Contactless payment terminals of one manufacturer could be crashed with a legal but unusual input
 - buffer overflow triggered by extended length APDU

Flaw discovered by Jordi van den Breekel

٠

Why are terminals not tested for this as part of certification?







Payments with mobile phones

Cons



• Phone is easier to hack than a smartcard

Cryptographic key material may be stored in secure hardware:

- SIM card
- smartcard-like hardware inside phone
 - Apple Secure Enclave on iPhone,
 - hardware-backed keystore (aka Strongbox Keymaster) on Android

Pros

- Biometric authentication on phone is security advantage over smartcards
- Entering PIN code on phone could be more secure than on payment terminal?
- Stolen/lost phone reported faster than stolen/lost bank card?

But more online banking app is a interesting way to monetise a stolen phone...

Internet banking





After 2012, up to last year, fraud under control thanks to

1. better monitoring - for suspicious transactions & money mules

Recruiting money mules, to extract money from the system without being caught, is the bottleneck for attackers

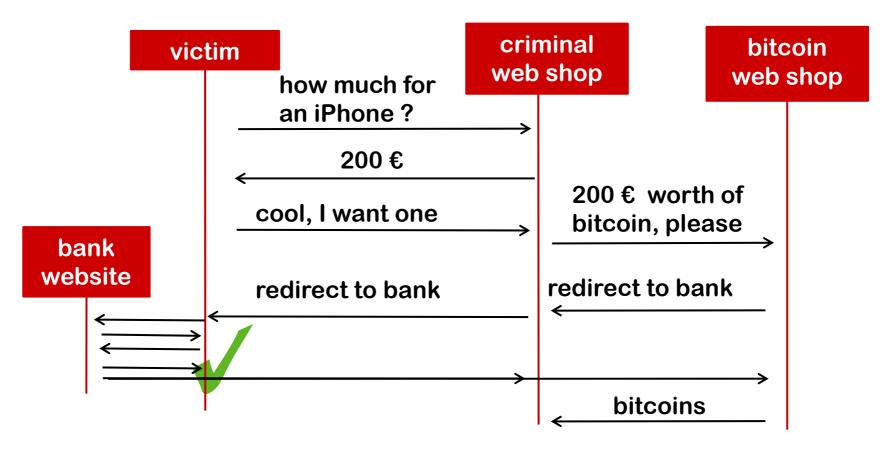
- 2. awareness campaigns
- 3. criminal switching to ransomware as better business model?

Example attack on internet banking: malware

- Your online bank statement shows you received 3000 euro from some company you never heard of
- You get a phone call from the bank, saying that this is a mistake and asking you to transfer the money back

- You never received 3000 euro, but malware in your browser inserts the fake transaction
 - this is a so-called Man-in-the-Browser attack
- When you transfer the money back, that is not a fake transaction...

Example attack on internet banking: tricking users



- Problem: messages to user not very informative, so user does not spot the attack
- Solution: better monitoring, and banks impose extra rules on bitcoin shops & online casinos for allowing internet payments

Example attack on internet banking: SIM swapping

- For banks that use m-TANs, ie. one time passwords sent by SMS, criminals can obtain a second SIM card for your phone number
- How?
 - bribe someone at the Vodaphone shop!
- Typical countermeasure:
 - banks make deal with telco to be told about re-issued SIMs, and then block internet payments for that SIM

Strong authentication for online banking

- For authentication, most Dutch banks use stronger mechanisms than just username & password
 - TAN codes: one time passwords on a printed list
 - m-TAN: one time password received by SMS
 - hand-held reader that generates one-time code
 using bank card

aka two-factor authentication

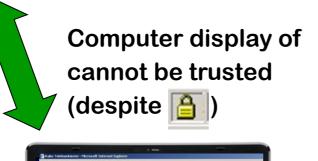


- Still, these mechanisms are not fool-proof...
 - eg. criminals have resorted to phoning people, pretending to be from the bank, to obtain these one-time codes



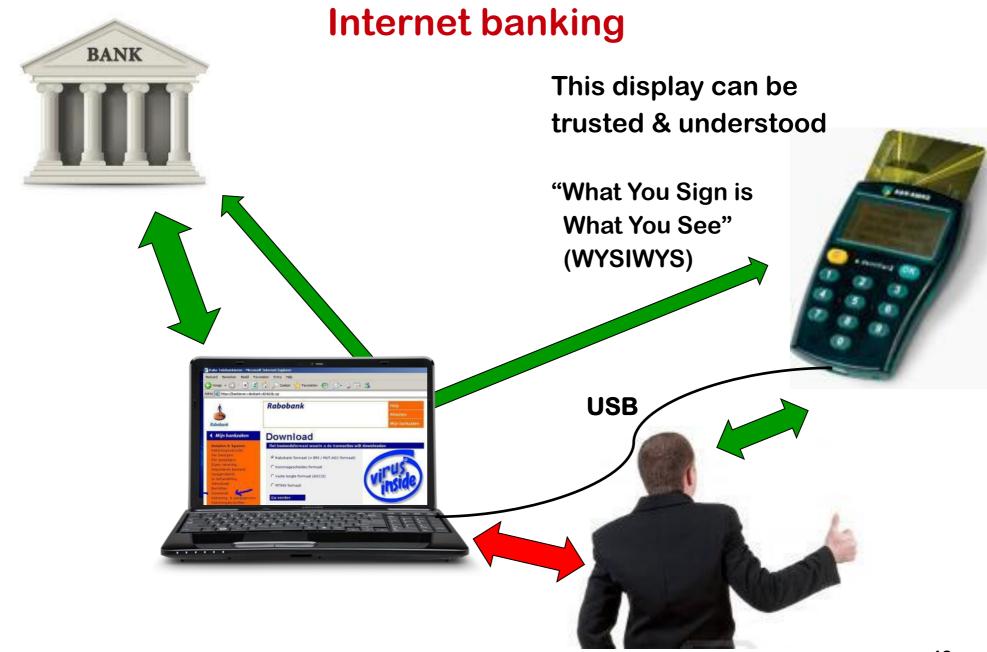
Internet banking

This reader can be trusted. But can the user understand the meaning of numbers?

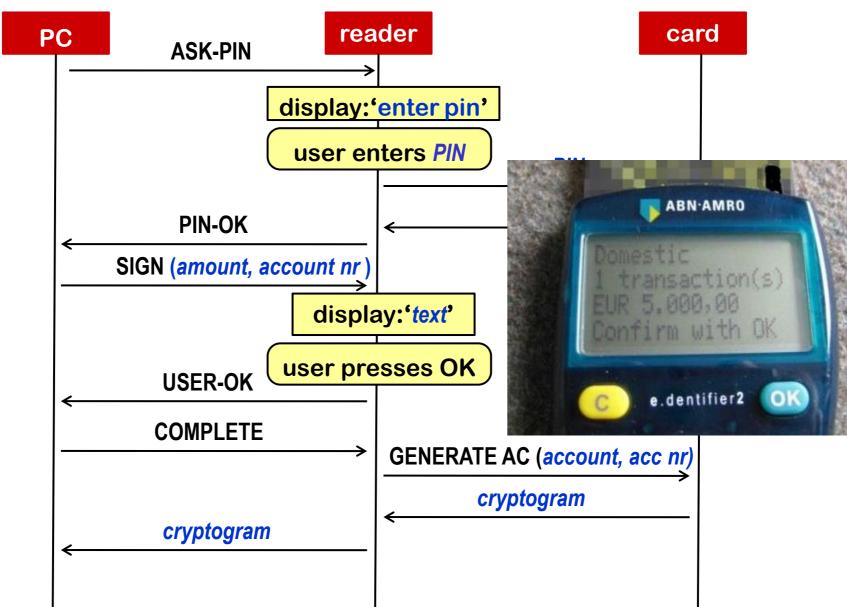




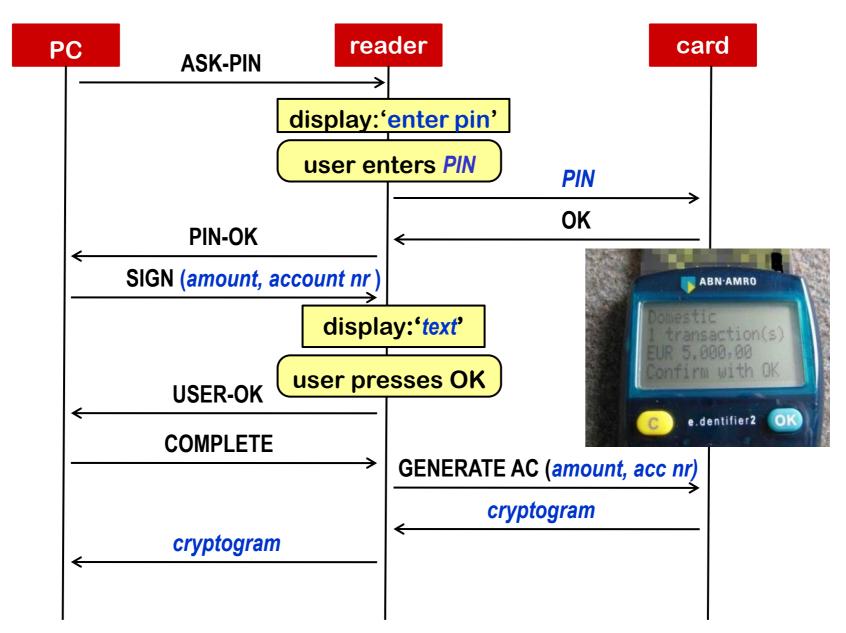




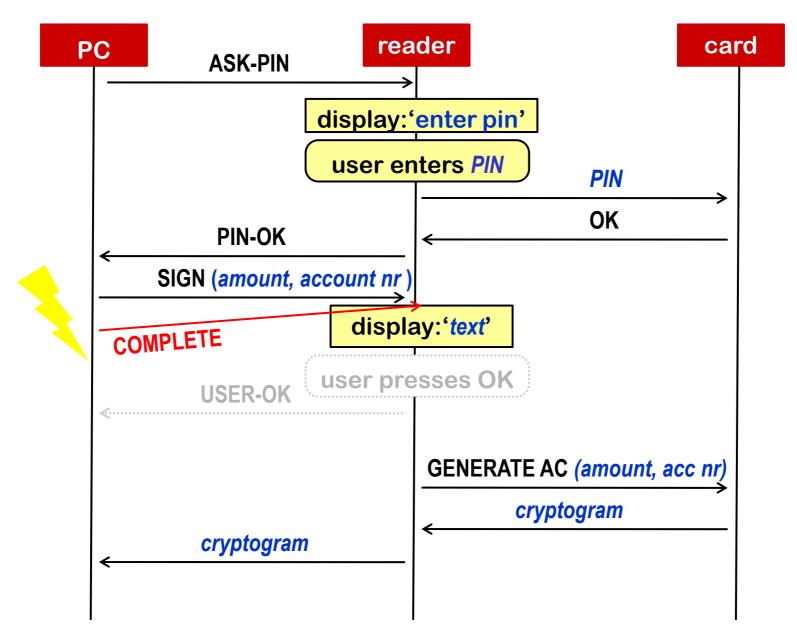
Reverse-Engineered Protocol



Reverse-Engineered Protocol



Attack!



Problem with Todos/Gemalto e.dentifier2

It's possible to press OK via USB cable...

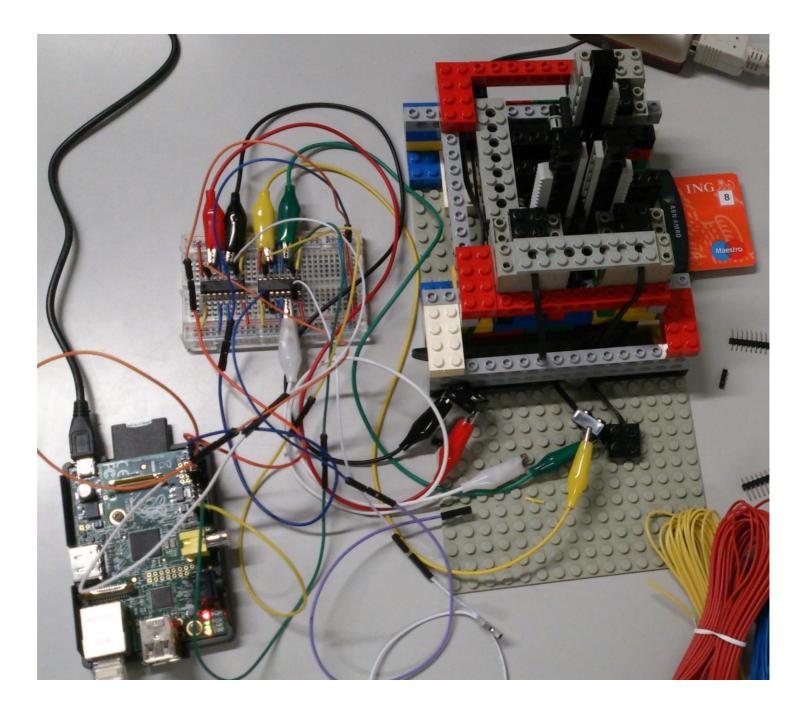
Malware on an infected PC could change all the transaction details and press OK

This is a flaw in the state machine! Can we find it automatically?

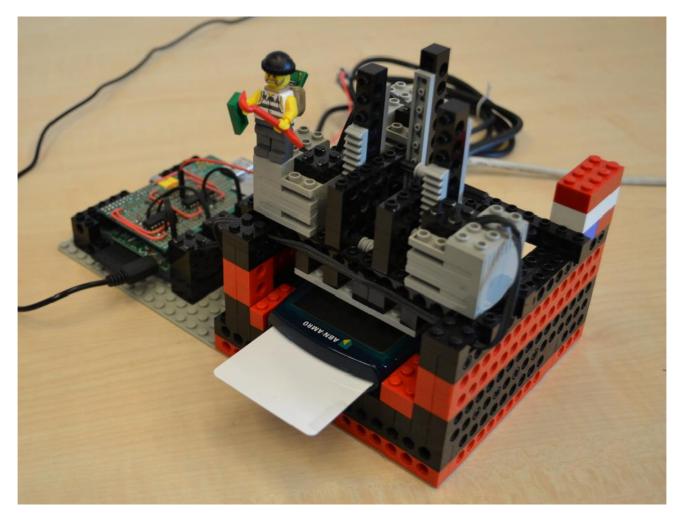


Operating the keyboard using



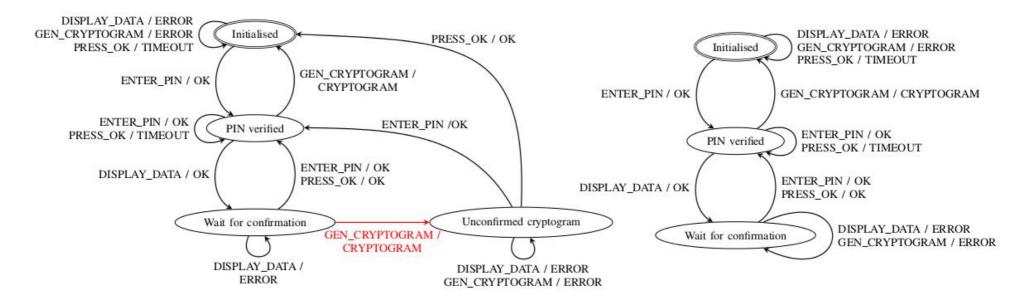


Our Lego movie online: https://tinyurl.com/legolearning



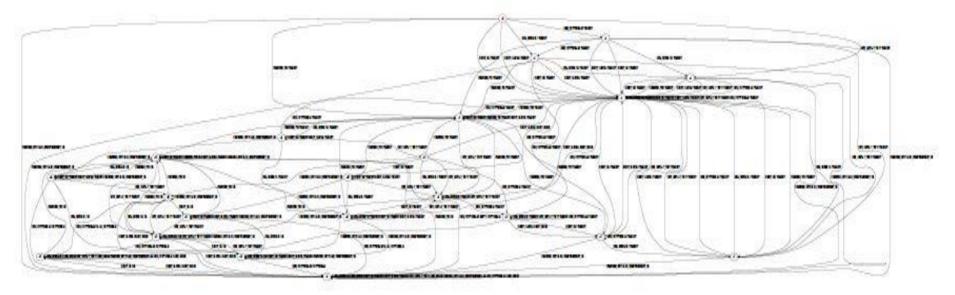
[Automated Reverse Engineering using LEGO, WOOT 2014]

State machines of old vs new e.dentifier2





Would you trust this to be secure?



Full state machine of the handheld card reader

Do you think whoever designed or implemented this is confident that this is secure?

Or that all this behaviour is necessary?



Conclusions

Conclusions

- General trend: from prevention to better detection & response
- A *technical* security flaw not always a serious security risk. The real issue: can attackers find a good business model?
 - The bad news here: ransomware is a great business model for almost any security weakness
- Some silly security flaws by reputable companies & vendors
 - Who is *really* taking responsibility for the security?
 - Individual banks? Their suppliers? 3rd parties doing certification? MasterCard & Visa, who also approve vendors & certifiers?
 - How much security is just Cover-Your-Ass security?



Why banking security is easy!

- Banks can measure attacks & quantify their costs euros, so
 - Trends in attacks can be monitored
 - Success of defensive measures can be measured
 - This provides a rational basis for security decisions
- In other industries this is MUCH harder
 - Eg for critical infrastructures or hospitals:
 - How much can cyber protection of the electricity grid cost?
 - How much can patient privacy cost?
 - Ransomware may play a 'useful' role here...

Thanks for your attention

